# **Services Offered**

# **CLSC Meilleur**

Centre intégré de santé et de services sociaux de Lanaudière



Repentigny:

**Terrebonne:** 

L'Assomption:

1124, boulevard Iberville135, boulevard Claude-David

3195, boulevard de la Pinière 821, rue de la Soeur-Marie-Rose

14, boulevard de L'Ange-gardien

Québec ##

## **Services offered by the CLSC**

**IMPORTANT** | Certains terms and conditions regarding the services offered at CLSCs may be subject to change. Before traveling, it is best to check with the CLSC.

Do you have a physical health problem or complication?

When you call the CLSC, please:

- · Have your health insurance card handy
- Explain your situation accurately



# Children, Youth and Family Services

- Are you preparing for the birth of a child?
- Is your child's development worrying you?
- Does your child's health require monitoring?
- Are you questioning your skills or your abilities as a parent?

#### **Services Offered:**

- Vaccination age 0 to 5 years: 450-654-3498
- Vaccination kindergarten to 6<sup>th</sup> grade: 450 654-1023, ext. 203
- Postnatal visits: 450-654-7229, ext. 61231
- Breastfeeding support: 450-654-2307, ext. 61290
- Preventive dental hygiene services: 450 654-1023, ext. 220
- Youth clinic (screening tests for STIs/Birth control, etc.) age 12 to 21 years, with or without appointment: 450 654-1023, ext. 200
- Midwifery services : 450 471-1403



- Do you have a health problem?
- Do you need assistance or follow-up after a surgery?
- Do you need follow-up treatments because of your health condition?

#### **Services Offered:**

- Sampling collection/testing (blood tests, glucose, xylose, lactose tests, urine tests, etc.) - www.clicsante.ca -1 833-991-2663
- Nursing care (bandaging, injections, teaching, etc.): 450 654-3879
- Adult vaccination clinic: www.clicsante.ca 450 654-3879
- Medical consultation (registered patients): 450-654-3879
- Screening tests for STIs/Birth control adult (22 years and older): 450-654-3879
- Abortion clinic: 450 471-2883
- Asthma Instructional Centre: 450 271-7620
- Smoking Cessation Centre: 450 271-7620 or cea-cat.sud.cissslan@ssss.gouv.qc.ca



## **Home Support Services**

- Is your autonomy limited or are you unable to get around easily because of your health condition?
- Do you need temporary assistance at home?

Contact the home support reception service at 450 757-2572 (450 757-CLSC) or 1 866 757-2572.

#### **Services Offered:**

- Home care assistance (personal hygiene, meals, etc.)
- Help and support for people with disabilities
- Fall prevention program
- In-home nursing care following surgery or a hospital stay, or in cases of chronic disease
- Self-treatment teaching and follow-up
- Respiratory therapy, occupational therapy, physical rehabilitation services, dietitian services, etc.
- In-home social services (coping with an illness, assessing residential services or protection plans, negligence or violence against an elderly person, etc.)
- Day Centre (nursing care, social or rehabilitation services, group activities and respite care)
- Home adaptation assessment
- Equipment loans (wheelchair, walker, hospital bed, etc.)
- Material assistance program for people with disabilities
- · Direct allowance program for home care assistance and respite care
- Palliative care assistance and support

# Other services offered by the CISSS

# 811

## Info-Santé / Info-Social / GAP

Info-Santé : are you concerned wtih your physical health dial 811 ext.1

**Info-Social**: if you, or a loved one, are experiencing various psychosocial difficulties dial **811 ext. 2** 

GAP: for orphaned patients wishing to obtain an appointment with a healthcare professional GAP.soinsvirtuels.gouv.qc.ca or dial 811 ext. 3

# This service is confidential and accessible 24 hours a day 7 days a week.

#### Services offered:

Sound advice and referral to key resources.

# Services in the Fields of Intellectual or Physical Disabilities and Autism Spectrum Disorders

- Are you, your child or a loved one having problems related to your disability or difficulties?
- Do you think your child may have a developmental delay?

Contact the centralized ID-PD-ASD reception service at 1 877-322-2898 or guichet.ditsadp.cissslan@ssss.gouv.qc.ca.

## **Mental Health and Psychosocial Services**

- Are you or is a loved one:
  - Struggling to **overcome a trying ordeal** (major turning point in life, death of a loved one, separation, fire or natural disaster, etc.)?
  - Having trouble at work, with your personal finances, housing, etc.?
  - Having mood changes (depression, anxiety, anger, irritability, fear)
    that affect your ability to function?
- Does your child have behaviour or adaptation problems?

Dial 811, option 2 to contact Info-Social.

#### **Services Offered - Adult:**

- Initial meeting, assessment, orientation and referrals
- Psychosocial services by appointment for personal or family problems, relationship issues, crisis situation, etc.
- Alcochoix

#### **Services Offered - Children, Youth and Family:**

- OLO Program (egg-milk-orange)
- Integrated Perinatal and Early Childhood Services Program (Programme SIPPE in French)
- Psychosocial services to youngsters in difficulty and their families/
  Youth mental health services

#### **Addiction Rehabilitation Centre**

Are you suffering from **substance abuse**, **alcoholism** or **compulsive gambling**?

Contact the centre nearest you:

• Joliette: 450 755-6655

Charlemagne: 450 657-0071Terrebonne: 450 492-7444

## **Quebec Family Doctor Finder**

You don't have a **family doctor**? Register now.

Online: www.gamf.gouv.qc.ca

By telephone: 1 833 755-4263 (GAMF)

# **Service Quality and Complaints Commissioner**

450 759-5333 or 1 800 229-1152, ext. 2133

Email: plaintes.cissslan@ssss.gouv.qc.ca

#### **CISSS de Lanaudière Users Committee**

450 759-5825 or 1 833 649-5733 (voicemail)

Email: cucilanaudiere@gmail.com

#### Transport/Support services offered by our partners

Réseau de transport métropolitain (RTM) - L'Assomption sector: 450 470-8626 or 1 877 492-6111

Volunteer service of L'Assomption County:

450 581-5033

